



CATHOLIC
COMMUNITY
SERVICES

Youth Tutor Program Overview

WHAT IS THE PURPOSE OF THIS PROGRAM?

COVID-19 has disrupted a lot about the educational experience for our refugee youth. Youth Tutors will be matched with refugee youth from our Refugee Foster Care (RFC) program or a refugee family in our Refugee Resettlement department. These matches will include youth from early elementary to high school. You will be asked to support them in this new learning environment as things settle down with this crisis.

While the process of adjusting to life in a new country is far from easy, you will see these youth are deeply resilient and incredibly eager to learn regardless of where their classrooms are. We hope that with your additional support, the youth in this program will be able to:

- Learn additional study styles, understand educational technology, and navigate distance learning as needed.
- Continue to learn the materials and curriculum as presented by their teachers.
- Work on practicing English skills through education.
- Learn the materials at their own pace, in their learning styles.
- Stay motivated and learn together!

WHAT DOES A TYPICAL MEET UP WITH MY REFUGEE YOUTH LOOK LIKE?

You will meet with your youth tutee weekly to hold tutoring sessions. These sessions can range anywhere from one hour to three, whatever you all find is most beneficial for your youth and you! Due to COVID-19, we are slowly opening this program to a hybrid of in-person and virtual volunteering. Virtual tutoring can take place over Zoom, Skype, WhatsApp, etc. It is required that a parent is in the room with your student while a virtual tutoring session is taking place. Should you want to meet in person, Volunteer Services requires approval from the client and the case manager so that we can ensure there are no high-risk people in the home. If approval is obtained from all parties, you would be allowed to spend your monthly hours in person, so long as you are all following up-to-date state guidelines and precautions. Per CDC guidelines and CCS policy, it is recommended that unvaccinated people wear masks during these meetings and to be extra cautious, we encourage everyone in attendance to wear masks. We encourage you all to think outside the box with providing tutoring services during these wild times and make sure to take care of yourself and others. Do what you feel is safest, appropriate for your client's needs, and is most effective!

WHAT IS MY ROLE IN ALL OF THIS?

As Youth Tutors, you will be asked to tutor and engage with your refugee youth on subjects that they need the most support in. You will also be asked to:

- Communicate with your student's Case Manager, the Volunteer Coordinator, and Youth Services Coordinator.
- Be matched with a refugee family to tutor the youth in the family. You will be matched with up to 3 youth clients at a time, but this will be determined at the time of your match.

- Work with the needs of the refugee's education level and learning styles.
- Complete a weekly check-in report and express needs and concerns throughout your match.

WHAT DOES IT TAKE TO QUALIFY AS A YOUTH MENTOR?

- Be 21+ years old
- Attend a Virtual Volunteer Orientation
- Be able to tutor for at least:
 - 2-5 hours a week for one semester, a full school year preferred.
 - 2-3 hours a week during the summer semester.

WHAT KIND OF TIME COMMITMENT IS THIS?

Once you've been matched with your refugee youth or refugee family, your schedule will be set between you, the youth client, and their parents. The frequency and type of support will depend on the need and education level of your refugee youth. You will be required to meet with your youth for a minimum of 3 months but can extend your match for as long as you desire! You will need to tutor for at least 2 to 5 hours a week during the school semester, or 2 to 3 hours during the summer semester, but can exceed these hours if you find it necessary and beneficial to your student.

WHAT DO I NEED TO DO TO GET STARTED?

You will start out by attending a general volunteer orientation, which are currently being held virtually. Once you attend, you will need to fill out a volunteer application and schedule a Youth Tutor Program introductory training before getting started. We will then connect you to our RFC staff or our Refugee Resettlement Youth Services Coordinator to get you matched and introduced to a youth in one of our programs! If you are interested in attending an orientation to get started, please reach out to Ermina Mustafic to receive a Zoom invite via email! Her information is below.

WHO IS MY SUPERVISOR? Your supervisor is the MRS Volunteer Coordinator, Ermina Mustafic-Harambasic. You may reach her at emustafic@ccsutah.org or by phone at 801-428-1312 Monday-Friday anytime between 9:00- 5:00 pm. If you have any questions about what's been explained, please don't hesitate to reach out to Ermina!

The last thing to note... **THANK YOU FOR BECOMING A CCS VOLUNTEER!**